

## *Integrative Psychiatry Northwest PLLC*

This Telehealth Services Agreement (“Agreement”) includes and describes practice information about Integrative Psychiatry Northwest PLLC (“Integrative Psychiatry Northwest” or “iPNW”) that you will need to review and consent to. Please review it carefully.

### **Telehealth Services**

Telehealth involves the use of electronic communications to enable health care providers to practice and deliver care services to patients. Telehealth sessions will be conducted in real time via synchronized interactive video and audio conferencing technology.

The appropriateness of utilizing Telehealth for care services may vary from patient to patient. If it is deemed inappropriate to manage your care needs via these technologies, your provider will discuss this with you and review alternative options for healthcare management.

As with any form of health care service, there are potential benefits and risks associated with the use of Telehealth. Benefits include improvement to health care service accessibility as well as efficient evaluation and treatment delivery. Possible risks associated with the use of Telehealth may include disruption of services, delays in evaluation and in treatment due to technical difficulties or failures.

### *Technology requirements*

You will need access to and familiarity with the appropriate technology in order to participate in Telehealth sessions and services. This includes a reliable internet connection as well as a device that is compatible with the Telehealth platform.

### *Confidentiality*

For your Telehealth session, you will need to ensure that your physical location as well as internet connection are private and secure at time of service. It is your responsibility to maintain privacy on the patient end of communication.

### *Disruption of service*

In the event your Telehealth session is compromised by a technological issue or failure, iPNW will make every effort to relaunch the session. If relaunching the session is not possible, you will be contacted to discuss the technology issue(s) and to reschedule your appointment.

### **Telehealth Services Terms of Use**

The following are the terms of use for engaging with Telehealth services. Please review them carefully:

- You are aware of the laws that protect health information privacy and confidentiality which apply to Telehealth services
- You have the right to withdraw your consent to the use of Telehealth services
- You may choose one or more methods of health care delivery at any time
- You agree to participate in technology-based sessions and other healthcare-related information exchanges with your provider, and authorize information related to your health to be electronically transmitted in the form of images and data through a secure online platform
- You represent that you will be using your own equipment and internet network, and that any information entered in to equipment or networks not owned by yourself can be compromising to your privacy
- You may expect the anticipated benefits from the use of Telehealth services in your care, but that no results can be guaranteed or assured
- iPNW does not provide emergency or on-call services. Please refer to the Practice & Services Agreement for information on emergencies and crisis resources

- You attest that you reside in the state of Washington and will be present in the state of Washington during all Telehealth encounters with Integrative Psychiatry Northwest and its providers